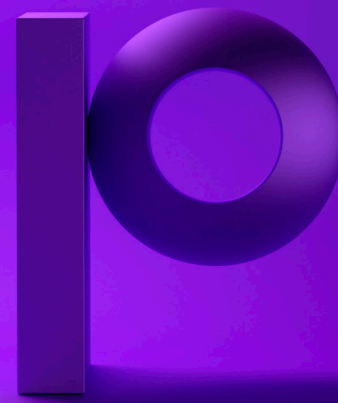




Sort Performance and Tuning Service

Precisely's Expert Knowledge Helps You Get More from Your Investment



Sorting is an important task that occurs frequently and utilizes large quantities of system resources. Stand-alone and embedded sorts permeate the organization. Sorting efficiency can have a serious impact on overall system throughput.

The Performance and Tuning Service offered by Precisely is designed to educate customers about the factors that affect sort and system performance in general, and to review and tune existing applications to meet the performance criteria of the organization. Customers will gain an understand how to keep their configuration tuned so that sorts will perform optimally as their environment evolves.

Service Offerings

Highly experienced Precisely analysts will review and analyze information about an organization's environment, sort load and configuration. Professional Services will include providing general information about sort performance as well as specific information about critical applications. Special emphasis is placed on the performance goals of the organization.

Onsite Consulting

The onsite consultations cover a range of topics with an overarching theme of sort performance and tuning. The topics covered include:

- Sorting theory
- Performance-related installation parameters
- Impact of installation parameters on customer's environment
- SMF record analysis
- Summary Reports
- Focus on jobs most in need of tuning
- Focus on customer-identified "hot spots"
- Precisely messages
- Review of messages from critical applications
- Product updates & roadmap
- Maximizing SORT, COPY, COMPRESSION and zIIP Optimization

Best Practices

Precisely experts will work with you to design a customized set of Best Practices that take into consideration your environment, workload and tuning objectives. Additionally, you will gain an understanding of how these recommendations were made. This will allow you to adjust your Best Practices in the future when there is a change to your environment.

Intended Audience

This service is designed for those responsible for installing and maintaining Precisely as well as those responsible for its performance and tuning. A solid understanding of Precisely fundamentals and product usage is a prerequisite.

Customized Services

Customized Performance and Tuning offerings are available based on the knowledge level of your personnel, the nature and size of your environment and the amount of time you have available. Contact your Precisely representative to develop a custom program.

