

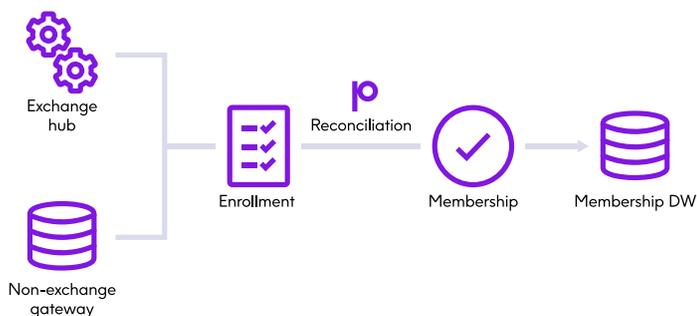
# Marketplace membership reconciliation

## Challenge

The accuracy of membership information is critical to minimize impact on downstream processes. Identifying issues early in the process when they are less expensive to remediate is crucial to streamline operations and improve the member experience. Assuming data is good is a formula fraught with uncertainties which can lead to higher costs when bad data is uncovered by either you or your member. In these situations, member ID cards may be delayed or issued in error resulting in member dissatisfaction. By doing reconciliation related to your exchange--driven membership, you can ensure that you are capturing all the revenue from the new members and subsidies available from the government. You will also maintain the necessary compliance, avoiding misreported enrollment information and associated fines and customer services issues.

## Solution

Precisely monitors Marketplace Membership transactions from the time the data is introduced into the health plan, whether it comes in through a Federal/State Marketplace or through direct channels. Precisely provides health plans with a data quality controls and visibility platform that not only ensures data quality and automated reconciliation controls, but provides transparency into marketplace membership reconciliation to ensure the accuracy of member data that enters your systems for processing. These steps are vital to implement along with Precisely's Cost Sharing Reduction (CSR) and Member Premium & APTC Solutions.



## Enterprise solutions approach

Since Precisely provides a common Controls and Visibility platform that provides flexibility to reconcile data across multiple business processes and data structures, the same control concepts are standardized to reconcile in a holistic approach. The solution automatically routes exceptions to different business units to research and resolve quickly based on customer-defined business rules. This is accomplished while maintaining an audit trail for compliance purposes which allows critical resources to focus on what matters to ensure customer success.

## How it works

The Marketplace Membership Reconciliation solution combines the best technology and industry expertise that ensure that financial, operation, and compliance risk is minimized.

The solution captures data from any Exchange Hub or gateway, on a schedule you define, and generates summary membership reconciliation and member detail discrepancy reports. The reconciliation process makes sure that the source providing the files are meeting SLA agreements and provides sufficient details to correct issues promptly before they result in delays in the membership process.

## Key benefits

### Immediately flag inaccurate data

- Reconcile between the issuer's and government's membership data
- Flag incomplete data submission
- Confirm acknowledgements
- Detect duplicate file submission

## Membership solution features

### Automated reconciliations and workflow management

- Membership summary reconciliation
  - Marketplace membership vs. Plan membership reconciliation
- Membership detail reconciliation
  - Marketplace member information vs. Plan member information reconciliation

Precisely has  
over 5 decades of  
experience in data  
quality controls and  
visibility and work  
with 4 of the top 5  
healthcare payers

## Standard reporting

### Summary membership reconciliation report:

- Total members on exchange, not in plan, total members in plan, not on exchange
- Member detail discrepancy report
- Value added ad hoc reporting options

## Value added services

- Verify required effectuations were sent to the marketplace
- Reconcile vendor and issuer enrollment
- Compare enrollment data between additional internal systems and/or portals

## Flexible deployment options

- Choose a deployment option that fits your business model
- Flexible platform enables transitioning between four deployment options as your needs change
- Cloud is offered either a SaaS model or an Precisely Managed Service to accelerate deployment timelines
- On-Premises is offered as a customer managed or Precisely Managed Service to supplement IT resources
- For all options, Precisely provides that latest software updates to maintain maximum functionality and compliance

## One solution - Multiple deployment options

Precisely provides flexibility to evolve between deployment options

### Cloud



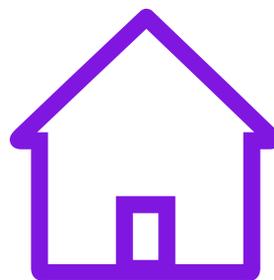
Customer managed



Precisely managed



### On-premises



Customer managed



Precisely managed