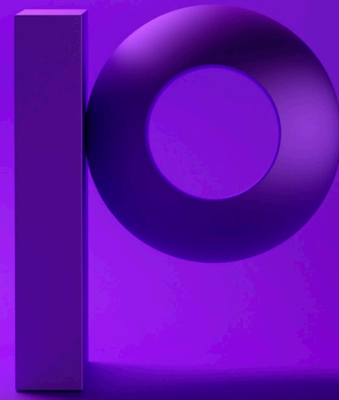**precisely**

Digitally Transform Customer Communications with a Trusted Platform for Omnichannel Experiences

Organizations are under increasing pressure to drive digital transformation without disrupting the core systems their communication processes still rely on. Rising customer demand for digital and mobile communications is pushing organizations to extend their customer communication platforms.

Precisely EngageOne Compose helps meet this challenge by supporting secure, high-volume communications across print and digital channels. Communications support batch, on-demand, or interactive delivery and can be triggered by call center staff, self-service portals, or backend systems. This helps organizations deliver personalized communications quickly and consistently.

Unlock Immediate Business Value

✔ **Omnichannel Personalization Drives Loyalty and Trust**
Deliver relevant, personalized communications across print, web, and mobile channels—ensuring consistency and engagement on any device.

✔ **Lower Costs with Automated Workflows**
Automated review and approval cut errors, accelerate turnaround times, and reduce regulatory risk. Template updates that once took months can be completed in hours.

✔ **Speed Up Content Update and Time to Market**
Streamlined workflows, asset search, and automated promotion enable fast, accurate template deployment—reducing manual errors and slashing deployment times by up to 90%

✔ **Strengthen Compliance**
Governance tools like version control and secure access ensure policy alignment.

✔ **Turn Data into Personalized Customer Communications**
Connected data sources and business rules allow communications to adapt instantly to customer inputs.

✔ **Scale Without Wasting Resources**
EngageOne Compose scales to handle fluctuating demand, helping you avoid wasted resources and keeping systems running smoothly.

Supporting Regulated Industries

EngageOne Compose is built for industries with strict governance—like financial services, insurance, telecom, and utilities. Manage large volumes securely, ensure audit-readiness, and delivers fast, compliant access across channels.

Insurance
Policies, ID cards, Explanation of Benefits, claims

Financial Services
Statements, alerts, onboarding

Government
Tax bills, statements, notices

Telecom & Utilities
Bills, outage alerts, how-to videos

Purpose-Built Features

Interactive Personalization
Generate communications dynamically using business logic.

Self-Service Access
Let customers retrieve documents 24/7.

High-Volume Generation
Confidently scale to millions of messages.

Design Tools
Empower business users with intuitive UIs.

Workflow Collaboration
Streamline review cycles and versioning.

Seamless Integration
Connect via APIs to CRMs, ERPs, and more.

Flexible Deployment Options

Deploy on-premises in your private cloud, or in the public cloud (AWS, Azure, GCP). EngageOne Compose is also available as a managed service through Precisely Hosted Managed Services (HMS), offering SaaS-like convenience without requiring full SaaS delivery.

EngageOne Compose is designed for efficient deployment, helping reduce your infrastructure costs, scale easily, and integrate with your existing tech stack.

Extend the Value of EngageOne Vault +

+ Reuse Content Across Multiple Channels
Repurpose content from EngageOne Compose to create personalized emails, videos, chatbots, and other customer experiences using EngageOne Communicate.

+ Automate Archiving for Easy Compliance
Automatically archive communications in EngageOne Vault to support retention policies and audit readiness. Archived documents are secure and easy to access through a web portal.

Trusted by Industry Analysts

EngageOne Compose is recognized by the global analyst Aspire as a leader in the Customer Communications Management (CCM) market.

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COMMUNICATIONS
SERVICES