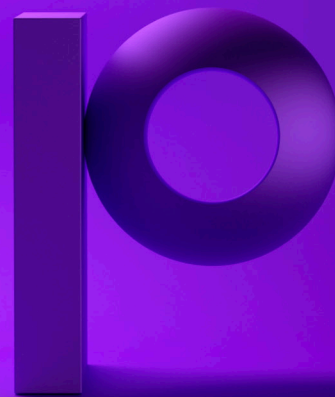




# Syncsort™ Capacity Management Cloud



precisely

The world's leading companies rely on Syncsort™ Capacity Management cross-platform capacity management software and Precisely's consulting and training services as key elements of their IT Service Management and Service Delivery.

Syncsort™ Capacity Management Cloud provides clients with the capability to have a world-class capacity management process while avoiding the maintenance of software, databases, and the amount and granularity of data.

Organizations looking to augment staff or expertise can partner with Precisely Professional Services to create a managed service that will help them take advantage of the benefits of capacity management without having to increase the size or expertise of their staffs.

## Key Features of Syncsort™ Capacity Management Cloud include:

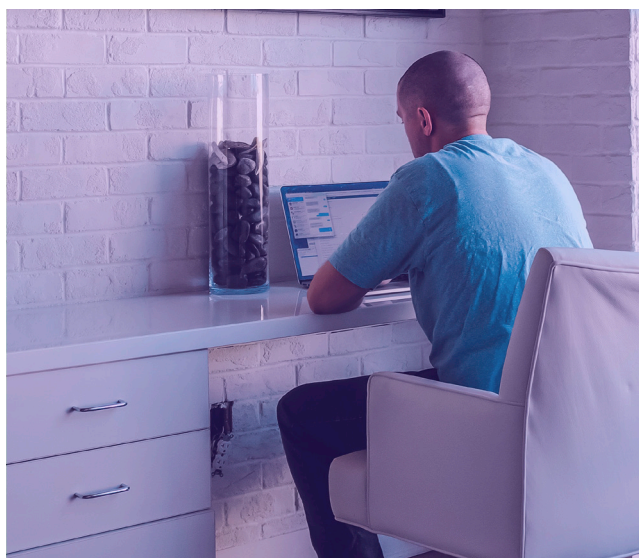
**Provisioned and maintained hardware** - No need to provision or maintain Syncsort™ Capacity Management hardware. Syncsort™ Capacity Management Cloud provides organizations with the right amount of capacity to manage their environments and also supports that hardware, ensuring that the software and operating environment is kept up to date.

**Secure transfer of data** – Syncsort™ Capacity Management Cloud provides a secure mechanism to get your capacity management data from your target systems to the Syncsort™ Capacity Management CMIS in the cloud.

**Ongoing management of historical data** – Syncsort™ Capacity Management Cloud will manage your data to the granularity that you desire for the time period that you need. Maintain detailed data for a desired period in time and then aggregate up to hourly averages, daily peaks, or whatever periods you require to make sound decisions. Syncsort™ Capacity Management Cloud will delete the data when it's no longer needed.

**Using Syncsort™ Capacity Management Cloud to predict and model** –Some organizations don't have the staffing levels or expertise to do planning activities. Precisely's Professional Services can create quarterly predictions based on historical data and business forecasts for your critical services.

Syncsort™ Capacity Management Cloud provides clients with the capability to have a world-class capacity management process



**Automated reporting** – Regular reporting is a key activity in a mature capacity management process, and it's a feature that's provided by Syncsort™ Capacity Management Cloud automatically. Considerable automation will allow you to set up any regular or ad hoc reporting as desired.

## Key Features of Syncsort™ Capacity Management

Syncsort™ Capacity Management Cloud provides all of the same industry-leading capacity management functionality as our on-prem solution, Syncsort™ Capacity Management. This includes:

**ServiceView** – Syncsort™ Capacity Management ServiceView provides interactive, web-based short, medium, and longterm views of performance and capacity issues across all your services, with automatic prediction of time left before any change is needed.

**Capture** - The key prerequisite for effective capacity management is to have quality data available for the analyst or planner to use. With Syncsort™ Capacity Management, this data is captured in a variety of ways (including from Acquires, from Frameworks, via Integrator, and with Capture Packs) at a level of granularity to meet your needs.

Syncsort™ Capacity Management captures data from all key infrastructure platforms, including z/OS, IBM i, VMware, Hyper-V, Unix, Linux, SQL Server, HP, Oracle, IBM Tivoli, Windows, Exchange, OpenVMS, Docker Containers, HPE 3PAR Networks, various storage systems, and many others.

**Prediction** - Having the ability to know in advance the likely consequence of changes to the business is crucial to ensuring uninterrupted service that continues to meet agreed service levels. Syncsort™ Capacity Management uses a variety of techniques, including trending and analytic modeling to make accurate predictions.

**Reporting** - If there's going to be a performance problem you'll want to know in advance. Syncsort™ Capacity Management allows you to report on the past, the present and predict the future. With Syncsort™ Capacity Management easily create automatic reports on a schedule that's configurable and customizable.

**Alerting** – Syncsort™ Capacity Management monitors to identify and report performance warnings and alarms by determining when and where performance parameters exceed user-defined thresholds.

**Analysis and Advice** – Syncsort™ Capacity Management provides analysis of current and recent system performance identifying problems and advising what course of action is required to restore service levels. Syncsort™ Capacity Management automatically provides interpretation of your performance data, adding a layer of expertise to your skilled support staff, releasing them from routine but time-consuming tasks.

