

## FAQ: VeriMove Access Domain Name Change

VeriMove Access is now part of Precisely, our new company brand, which combines Syncsort and Pitney Bowes Software & Data. As part of Precisely, we are able to focus and invest more on delivering cloud-based solutions to further help solve your challenges.

We will be changing all the domain names in our URLs to our new Precisely domain. You will need to change your configuration of VeriMove Access to switch over to the new domain names by June 30, 2020.

### Why does the VeriMove Access domain name have to change?

VeriMove Access is now part of Precisely, and we are changing our URLs to align with the Precisely name. You will need to change your VeriMove Access configuration to use the new domain name by June 30, 2020 or your service will stop working.

### When do I have to make the change?

All VeriMove Access customers need to switch over to the new Precisely domain name before June 30, 2020.

### Is VeriMove Access moving its hosting infrastructure?

No, what we are doing is the internet equivalent of changing the business name associated with a phone number in the yellow pages. Everything else is the same.

### Will my current credentials work with the new domain?

Yes, your credentials are the same.

# Configuring VeriMove Access

## What is the new domain name?

The new domain name is **verimove.spectrum.precisely.com**.

## How do I update VeriMove Access?

Follow the steps below to update your VeriMove Access.

Step 1: Check what version of VeriMove you are using and make note. You do this by:

- Open VeriMove GUI under Program Files.
- Select *Help*
- Choose *About*

Step 2: Close the VeriMove GUI

Step 3: Open your file explorer (from the Start menu)

Step 4: Look for a folder called C:\LogonInfo

Step 5: Open and Edit the fti.properties file using a text editor (like Notepad)

Step 6: Look at the version number you found from Step 1:

### **If VeriMove™ Version 3.5.2 through Version 3.6.0**

Change:

`ipaddr=vma.pb.com`

To:

`ipaddr=verimove.spectrum.precisely.com`

### **If VeriMove Version 3.5.1 or older (this is the older JAVA client):**

Change:

`ipaddr=vma.pb.com/ftiserver`

To:

`ipaddr=verimove.spectrum.precisely.com/ftiserver`

### **If Version 3.5.2 or higher and the special Java client:**

Change:

`ipaddr=vma.pb.com/ftiserver`

To:

`ipaddr=verimove.spectrum.precisely.com/ftiserver`

**If you are still uncertain which version you are using, this will work for most:**

Change:

ipaddr=vma.pb.com

To:

ipaddr=verimove.spectrum.precisely.com

Step 6: Save and close the FTi.properties file.

Step 7: Utilize the service as normal

## What other URLs have changed?

The USPS® PAF page for creating and updating your USPS® Processing Acknowledgment Form (PAF) is <https://verimove.spectrum.precisely.com/AutoPAF>

The VeriMove Access Customer Portal is <https://verimove.spectrum.precisely.com/ftiauto/>

For description of service and more about NCOALink®, use <https://verimove.spectrum.precisely.com/ftiinfo/>

## Who can I reach out if I have any questions?

Contact support at [moveupdate@pb.com](mailto:moveupdate@pb.com) if you have any questions or problems.